

COVID-19 INFORMATION

The **Hotel Kriopigi** prioritises the values of the health and safety of their staff, and guests, and wishes to provide a thoroughly enjoyable stay. The hotel complies with all rules and regulations implemented in order to provide a healthy and safe environment as dictated by the World Health Organisation protocol for COVID-19 and the Greek authorities.

Individual hygiene measures and Personal Protective Equipment

- Provided PPE for the staff and sanitisation stations in the entrances and exits of the hotel and public areas.
- Staff training for the safe and correct use of PPE .
- Staff training for emergency plan and protocols in case of a possible COVID-19 infection.
- Overseeing of all third parties (deliveries, customers, maintenance etc) entering the hotel, and compliance with all required social distancing, and use of PPE if required.
- Continual staff training on how to maintain personal hygiene, and preventive measures in all areas.
- Required staff training to immediately inform management to enable the action plan in case of suspected COVID-19 symptoms and/or possible infection, so as to quarantine and follow appropriate procedures and protocols.
- Whenever possible, it is advised to avoid use of the lift by staff and guests.
- Frequent hand washing with soap and water.
- Hand contact, and all close contact should be avoided between guests and staff and third parties. A safe distance of at least 1.5 metres is required in all work and non work areas.

Reception

- Staff will comply with all required health measures, protocols and regulations. A maintained 1.5 metre social distancing with strictly no personal contact with the customers, and frequent hand washing, and disinfection.
- Staff will be available to offer guests detailed COVID-19 information health protocols and assistance concerning public, and private hospitals, and local pharmacies.

- Staff will be provided with appropriate PPE, Medical kits, including single use masks, hand sanitiser, and sanitised hand wipes, long sleeved robes, aprons and laser thermometers.
- Hand sanitizer is available in reception.
- The reception high touch surfaces are frequently disinfected and sanitised.
- Dedicated check in area, with clearly indicated distance signage of 2 metres between each customer, and continued monitored social distancing throughout the reception area, whilst maintaining prompt service.
- Prompt check in and check out to enable reduced capacity in the reception area.
- Key cards will be disinfected and sanitized.
- Check out is at 11 am and check in from 3pm. Rooms will be thoroughly deep cleaned and sanitized with a disinfection machine (fogger).

Housekeeping

- House keeping staff will wear the appropriate PPE
- All rooms, public spaces and surfaces will be disinfected frequently.
- Thorough deep cleaning, disinfection and airing of rooms between change of guests.
- Daily linen changes will not be on a daily basis, bed-linen will be changed upon request
- Thorough room cleaning and disinfection upon customer departure
- Removal of decorative pillows and bed throws etc
- Removal of multiple use items i.e magazines, hotel directories, menus etc
- Doors and windows will remain open, as and when required to air rooms and public areas.
- Hospital grade aerial surface disinfection machine (fogger) and disinfectant will be used throughout the hotel

Kitchen

- HACCP regulations will be complied by kitchen staff
- Hotel Deliveries will be received by a designated member of staff wearing PPE
- According to COVID-19 health protocol, kitchen staff will maintain the required distancing
- Only kitchen staff will be permitted in the kitchen, if for any reason a person is required to enter the area they will be required to wear a mask, gloves etc

Restaurant

- Staff will take the appropriate health measures and use required protective equipment
- Restaurant hours will be extended for guests
- A sanitiser station will be provided at the restaurant for required guest use and monitored by staff.

- Strict Social distancing at the buffet will be required by guests
- Protective sneeze guards will be placed at the buffet
- All food will be served to guests by staff wearing appropriate PPE. Measures have been taken to avoid all guest contact with the utensils and buffet.
- The largest amount of family members to be seated together is 6, apart from families with young children.
- Appropriate distancing between each table

Public spaces

- Public spaces will be aired
- Sanitisation stations will be provided throughout the hotel
- Frequent cleaning and sanitisation of high contact surfaces and areas.
- Signage for customers to remind, and maintain social distancing
- Cleaning and disinfection of all surfaces.

Swimming pools

- Frequent PH and chlorine measurement, and maintained required regulations
- Required safe 2 metre distancing between each umbrella and sunbeds
- Sunbeds will be disinfected between each and every use.
- Guests are obliged to follow instructions for showering before using the pool. Frequent cleaning and disinfection of the shower and public toilets.

Children indoor playground

Will not operate at present

Gym

Only by Appointment

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Traveling with Kids in Halkidiki (<https://hotelkriopigi.gr/traveling-with-kids-in-halkidiki/>)

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We would like to hear from you.

Send

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Kriopigi Hotel

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Tripadvisor Traveler Rating

●●●●○ 475 reviews

Tripadvisor Ranking

#5 of 15 hotels in Kriopigi

Recent Traveler Reviews

“Food allergies? This is one for you!!”

“Clean hotel, great food, amazing beach.”

“Good holiday in Hotel Kriopigi.”

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About Us

Kriopigi Hotel

63077 Kriopigi, Kassandra
Halkidiki – Greece

GNTO Registration Number:

0938K012A0134900

GPS Coordinates :

40.033282, 23.478008

 Location – Map (/location/)

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(https://www.linkedin.com/company/10827676?trk=prof-0-ovw-curr_pos)


 English (<https://hotelkriopigi.gr/covid-19-information/>)

 Greek (<https://hotelkriopigi.gr/el/covid-19-information/>)


 Russian (<https://hotelkriopigi.gr/ru/covid-19-information/>)

Contact Direct


Reservations


 reservations@hotelkriopigi.gr (<mailto:reservations@hotelkriopigi.gr>)

General Information

 info@hotelkriopigi.gr (<mailto:info@hotelkriopigi.gr>)

Phone

 +30 23740 52502 (tel:+3020237402052502)

 +30 23740 54030 (tel:00302374054030)

Good to know ...

New "tourist accommodation tax" it will be paid at the reception upon arrival.

- All Inclusive Services (/all-inclusive/)
- Terms of Use (/terms-of-use/)
- Privacy Policy (/privacy-policy/)
- Terms of Booking (/terms-of-booking/)

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16/01/2020

Career Opportunities

Employees are the most valuable asset here at Hotel Kriopigi

- Careers and Jobs 2020 (</careers-hotel-kriopigi-season-2020/>)

ISO Certifications



(</wp-content/uploads/2019/11/certification-iso-9001-uk.pdf>)



(</wp-content/uploads/2019/11/certification-iso-14001-uk.pdf>)

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